



TYLER TWINING

WEBSITE SOFTWARE DEVELOPER

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OBJECTIVE

Seeking a full time IT position to leverage my education and knowledge and begin my career in Website Development or a similar field

SKILLS

Programming Languages

HTML/CSS, PHP, Javascript, Java, C# (ASP.NET)

Frameworks & Tools

JQuery, Bootstrap, React

Technologies

Apache, MySQL (MariaDB), Oracle DB, Microsoft SQL Server

Concepts & Methods

Git (GitHub), Agile & Scrum, UX & UI, Test Driven Development (TDD), API concepts such as RESTful APIs with JSON/XML

Operating Systems

Windows, macOS, Ubuntu Server, CentOS (CPanel)

EDUCATION

Associate Degree Web Software Development (3.98 GPA)

Madison Area Technical College

• Dean's List Fall 2018, Spring & Fall 2019, Spring 2020

Sept 2018 – May 2020

• Web Programmer Embedded Technical Diploma obtained June 2019

PROFESSIONAL & PERSONAL PROJECTS

JSB Ventures, LLC Franchise Website

- Designed and developed local Jimmy Johns franchise website from the ground up
- Created managerial panel for employee directories, file management, and eventually sales and labor statistics and scheduling software
- Relevantly, I successfully used HTML5/CSS3, PHP, MySQL, JavaScript (jQuery) for a responsive user experience for over 200 employees, job seekers, and customers

WORK EXPERIENCE

Assistant Area Manager

JSB Ventures, LLC in Cottage Grove, Beaver Dam, Stoughton, and Watertown

March 2020 – Current

May 2017 – Sept 2019

Starting in 2017 as an in-store worker, I was quickly promoted to management positions, beginning with Person In Charge (Shift Manager) to Assistant General Manager to my current position as an Assistant Area Manager.

- Efficiently manage workers and resources to meet various goals
- Utilize effective customer service skills to manage day-to-day orders and customer complaints
- Effectively solve staffing, technical, or various other issues
- Interview, hire, and train employees, promote teamwork, and counsel struggling workers

Customer Experience Specialist

Best Buy in East Madison, WI

Oct 2019 – March 2020

As an occasional seasonal employee, I took part in numerous tasks and roles depending on the store's needs:

- Explore product solutions regarding a customer's needs and wants
- Promote overall organization of the systems and products in the store
- Assist customers by solving complaints, answering questions, and checking out or handling returns